

CCTV Request Information

On the development we have 91 CCTV cameras which record 24 hours a day and 7 days a week.

The Footage is store for between 2 – 4 weeks depending on the location of the cameras.

The CCTV systems on the development have been installed to offer a sense of security to residents on the development and to help the police in the event of an enquiry.

The CCTV will be used to identify the following:

- Criminal activity (upon the Police forces requests)
- Vandalism / damages on the Estate
- To investigate fly tipping and improper disposal of all refuse, footage supplied to police for prosecution.
- To look into unusual activity

Steps to take

1) If you have been the victim of crime:

- You must report this to the police immediately and obtain a crime reference number.
- Please advise the police that there is CCTV on the development and provide them with the CCTV operators details which is **Crabtree Property**

2) Once you have obtained a crime reference number, prior to notifying the Managing Agents, Crabtree Property, you must have the following information to hand otherwise your enquiry will not be followed up:

- Crime Reference Number
- Description of the incident
- Date of the incident
- Time the incident occurred
- Location of where the incident occurred
- If the incident involves an individual's personal belongings e.g. a car or a bike, please give a details description of it

Please note the footage in question will not be provided to the residents but will be made available for the police upon their enquiry.

Please find attached a copy of the site plan, please indicate where the incident occurred.